

SHIPPING & ORDERING INFORMATION

Order Method: Mail, telephone, fax and counter orders are accepted. At this time, we cannot do credit card transactions from our website.

Phone: Please call Mon-Fri Pacific time, 8:00 am to 5:00 pm., Sat 9:00 a.m. to 3:00 p.m.
1-800-523-6279 for Orders
(503) 658-3183 for other business
Fax: (503) 658-2938 (24 hour)

Office Hours: Our office and store hours are Mon-Thurs Pacific time 8:00 a.m. to 5:00 p.m., Fri. 8:00 a.m. to 12:00 p.m. Friday afternoon and Saturday by appointment only.

Parts Counter: We have a large inventory of in stock items at our parts counter.

Charge Cards: We accept Visa, Mastercard, and Discover charge cards. Currently we cannot do credit card transactions from our website, but we are happy to do credit card phone transactions. We suggest payment mailed with orders to be a cashiers check, money order or personal check. We may require personal checks to clear our bank before we ship your order.

Body Order Deposit: We require a 25% deposit for any body order (the down payment cannot be on a charge card.)

Back Orders: We attempt to keep most fiberglass & Wescott hardware parts in stock, however we sometimes are out of stock on some items. Please call to check current approximate delivery times. We ship as soon as we can after receipt of order. If we are out of stock on any items we will often make a partial shipment and backorder remaining items. We can notify you of backorder status at the time you place a phone order, or check with us after mailing an order. Backordered items are shipped as soon as they are available. If out of stock items require truck shipment we will normally hold the order and ship all items requiring truck freight in one shipment.

Fedex Shipments & Parcel Post Shipping Charges:

Prepaid orders should estimate 15% for Fedex or Parcel Post shipping charges. We will refund or bill any significant difference. We attempt to ship Fedex whenever possible. Most small and medium size items can be shipped via Fedex or Parcel Post. Fedex charges are determined by weight and distance.

Truck Shipments: Many large or bulky items must be shipped via truck lines including: All bodies, front fenders, 1948-later pickup rear fenders, 1933-40 1-piece hood tops, removable hardtops, pickup box assemblies, 1932-56 pickup box sides.

Truck Freight Charges: Truck charges are determined by weight, what is being shipped, plus distance, and less any discount. Truck lines always charge a minimum charge for any shipment however small. This charge is often equivalent to a shipment of over 100 lbs. We have arranged a substantial discount with several truck lines. Truck lines also charge up to \$80.00 extra for residential delivery. This does not apply for delivery at a business or pickup at the truck line terminal. Truck freight charges can be collected by the truck line at delivery or prepaid to us, or billed to a charge card. Call us for a quote.

International Orders: Check with us on shipping international orders.

Returns, Exchanges & Refunds: Please see our policies on the inside front cover.

All prices & descriptions in this catalog are subject to change and/or correction without notice.